

UM24 Ultra Marathon 2015 - MURA Ultra Marathon Evaluation Survey

This is the evaluation survey for UM24 ultra marathon, held on 12/12/2015 at Stadium Jugra, Banting. This survey is intended to be filled by MURA members however we welcome submission by non MURA members. All submission are strictly personal and therefore not shared by MURA with anyone.

* Required

About yourself

These information are only required to make sure that there is no bogus or fake entries. The final survey report does not contain any personal information.

1. **What's your name ? ***

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2. **Are you a MURA member ? ***

Mark only one oval.

Yes

No

3. **What is your membership number ? ***

put N/A if you're not a member

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4. **What is your email address ? ***

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Your race results

5. **What category did you register for ? ***

Mark only one oval.

6h

12h

24h

6. **How did you do on the race ? ***

Mark only one oval.

- I finished it and qualified for a medal
- I finished it before qualifying for a medal
- I did not start (DNS)
- I did not finish (DNF)

7. **What distance or number of loops did you manage to do ? ***

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Before the race until registration

This is about the race registration, race entitlements, ...

8. **Pre-race information ***

This is about your pre-race experience from registration until BIB collection prior to the race. If question is not applicable or relevant, choose N/A

Mark only one oval per row.

	Not available	Not sufficient	Clear enough/OK	Very clear/good	N/A
Information about race and organiser	<input type="radio"/>				
Race time and location details	<input type="radio"/>				
Access information to the race site	<input type="radio"/>				
Loop map	<input type="radio"/>				
Loop profile	<input type="radio"/>				
List of CP with location and facilities	<input type="radio"/>				
List of mandatory gears	<input type="radio"/>				
Cutoff time information	<input type="radio"/>				
BIB Collection & location information	<input type="radio"/>				
Registration process info	<input type="radio"/>				
Availability of organiser in case of inquiry	<input type="radio"/>				
Sustainability policy (BYOB, ...)	<input type="radio"/>				

9. **Your comments for pre-race information**

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10. Race Registration Process *

This section is about the registration process, how it was, if you encountered any issues, ...
Mark only one oval per row.

	Yes it's there	Not there	Didn't work for me	Not applicable
Loyalty discount for other races from organiser	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Discount for MURA members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Online payment facility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Notification for succesfull registration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of organiser in case of issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Your comments

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12. Race pack *

Mark only one oval per row.

	Present	Nothing	Optional	Not applicable
Timing chip	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Race T-Shirt	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Race Finisher T-Shirt	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other goodies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. Your comments

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14. How was the race entry fee ? *

Mark only one oval.

- Very competitive
- Fair amount per standard
- Expensive
- Too expensive

15. Your comments

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On the race day

16. Race day organisation *

Mark only one oval per row.

	None	Done but average	Done, good
Race briefing by Race Director	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Personal bag storage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Race site has sufficient space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drop bag collection smooth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Checking of mandatory gear compliance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Weather/Risks briefing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enough toilets on race site	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Your comments

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18. Sustainability

Mark only one oval per row.

	None	Yes but average	Yes, well done	I don't know
Race has a BYOB policy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BYOB Policy reminded during briefing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanup done post races (no rubbish)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Race using local volunteers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

19. Your comments

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The race itself

20. About the race course *

Mark only one oval per row.

	No	Yes but average	Yes well done	Don't know	Not applicable
The course was fun	<input type="radio"/>				
Distance markings (no expectation)	<input type="radio"/>				
Number of participants is not overcommitted (congestion on the track/loop)	<input type="radio"/>				
Support tents and rest areas not too far from the start of the loop/track	<input type="radio"/>				

21. Your comments

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22. Water/aid stations & Check Points *

Mark only one oval per row.

	No	Yes, but average	Yes well done	Don't know	Not applicable
Sufficient number of water stations depending on the loop (1, 2 max)	<input type="radio"/>				
Enough volunteers to man the water station	<input type="radio"/>				
Water station content in sufficient quantity	<input type="radio"/>				
Water Station content per race info	<input type="radio"/>				
Water Station have some isotonic drinks	<input type="radio"/>				
Water Station have some food (not a food fest though)	<input type="radio"/>				
Toilet at some water stations	<input type="radio"/>				
Food caters for vegetarians and muslims	<input type="radio"/>				

23. **Your comments**

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24. **Safety and emergencies ***

Mark only one oval per row.

	No	Yes but average	Yes well done	I don't know	Not applicable
Medical personnel on standby at race site	<input type="radio"/>				
Safety is organiser priority	<input type="radio"/>				
Minor emergencies/injuries handled well	<input type="radio"/>				
Major emergencies handled well if any	<input type="radio"/>				

25. **Your comments**

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After the race

26. **After your run ***

Mark only one oval per row.

	No	Yes	Don't know	Not applicable
Food available after the race	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food for vegetarians/muslims	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Race organiser is strict on cutoff times	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shaded/Covered area for rest	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Race organiser is strict on rules	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

27. **Your comments**

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28. **Race results ***

Mark only one oval per row.

	No	Yes	Don't know	Not applicable
Timing chip was used	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Live results facility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interim results available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Final results available online within 48h	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Certificate available with name/time/position	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prices per categories for positions 1 to 3	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prices per categories for positions 4 to 10	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

29. **Your comments**

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30. **Handling of issues ***

Mark only one oval per row.

	No	Yes	Don't know	Not applicable
Clear communication in case of issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Issues resolved quickly	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Complaints responded to participants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

31. **Your comments**

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Conclusion

32. **Would you run this race again next year ? ***

Mark only one oval.

- Yes
- No
- I don't know

33. **Were you satisfied with the race organisation ? ***

Mark only one oval.

	1	2	3	4	5	6	7	8	9	10	
Very dissatisfied	<input type="radio"/>	Very satisfied									

34. **Your overall comments on the race ***

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35. **Your suggestions for improvement**

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